BROCHURE BUNDLE

Superior Health IT Solutions for Community Health Centers

Better patient outcomes, improved provider satisfaction, and lower costs of care—these are the benefits of an integrated platform.

nextgen
healthcare

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Better healthcare outcomes for all

At NextGen Healthcare, we're on a relentless pursuit to improve community health. Our fully integrated EHR and practice management system combines award-winning clinical, operational, and financial solutions that helps organizations make a more meaningful impact on individuals, clinicians, and your community. The aim—to make health and care better, for everyone.

Take a moment to discover how NextGen Healthcare enables:

- Real-time data sharing across the healthcare ecosystem
- FQHC-specific workflows for clinical providers
- Collaboration on whole-person care plans and best practices
- Better quality management and reporting

Together We Can Make Incredible Change

One, integrated solution for community health

NextGen Healthcare provides the integration, interoperability, and meaningful insights community health centers need to make a more positive impact on individuals, clinicians, and your community. The aim—to make health and care better, for everyone.

CLINICAL CARE SOLUTIONS

Overcome the complex challenges of whole-person community health

A specialized, truly integrated EHR is central to the effective administration and reporting of whole-person community health. Organizations that integrate or plan to integrate primary care with behavioral health and human services, such as intellectual and developmental disabilities (I/DD) services, need a platform that can support their mission. Your EHR should enable you to:

- Document with mobile, when and where you want, and save time
- Streamline clinical workflows with specialty-specific and customizable content
- Easily stay current with regulatory, documentation, and compliance requirements
- Bring joy back into the workplace with transcription and scribing services
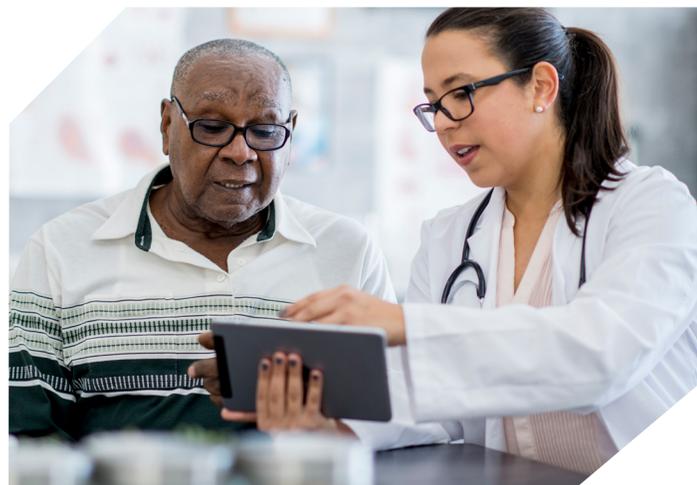
PATIENT ENGAGEMENT SOLUTIONS

Engage patients in their care and drive loyalty

A fully integrated enterprise platform with an easy-to-use portal can enable the individuals you serve to have access to schedule, check-in, and follow up on the services they need. Virtual visits are also a vital component to engage patients in their health. Key features of an integrated patient engagement solution include:

- Virtual visit screen sharing capabilities to pass documents and/or invite a third party, such as an interpreter, specialist, or family member
- Customizable client emails and text reminders
- The ability to schedule appointments online
- Online payment processes

FINANCIAL MANAGEMENT SOLUTIONS

Drive healthy, predictable financial outcomes

More than just billing and collections, financial management involves all functions that effectively capture revenue at the lowest cost—remembering that the further an error travels through the cycle, the more costly recovery becomes. Overcome financial challenges by having the ability to:

- Provide a more informative and engaging check-in and billing experience
- Automate charge creation and create custom coding rules
- Maximize financial performance with clean claims and A/R management
- Recover everything you've earned with customized, turnkey contract audit and recovery

POPULATION HEALTH SOLUTIONS

Orchestrate delivery to manage risk

An effective community health center should be able to identify high-risk, high-cost patients, simplify reporting, and keep up with changes in regulations and compliance requirements. An enterprise solution with population health management capabilities helps you:

- Aggregate data from multiple sources for a single actionable client record

- Prioritize patient outreach with integrated risk stratification and gaps in care insights

- Leverage data analytics to provide enhanced, holistic care

- Achieve value-based payment goals in quality measures and variation management

CONNECTED HEALTH SOLUTIONS

Enable seamless care coordination with interoperability

Community health centers need to be able to easily locate and connect with providers and organizations in their communities. This includes electronic exchange of referrals and important clinical documents. An integrated platform that addresses whole-person health in conjunction with robust interoperability and actionable data insights can:

- Access and share patient information seamlessly through a national data exchange

- Remain independent and provide optimal care with cost-efficient interoperability

- Access clinical data with easy-to-activate plug-and-play APIs for seamless data exchange

- Consolidate data from disparate systems for a single source of information across the community

Recent Recognition and Awards

Tap and go with the flexibility and convenience of mobile

NextGen® Mobile

Document the way you want and save time with mobile dictation, transcription, and virtual scribe with EHR integration. Spend more quality time with patients with the flexibility of the EHR at your fingertips.

"NextGen Mobile with scribing services has changed my world. We are now on-boarding all physicians with NextGen Mobile!"

Vija Sehgal, MD
Chief Medical Officer
Waianae Comprehensive Coast

Get Actionable Insight at Your Fingertips

The NextGen Community Health Collaborative

Community health centers (CHCs) are a pillar of the US healthcare system, offering affordable care and improving health equity for more than 29 million Americans.

Serving CHCs for more than 30 years, NextGen Healthcare is a leading supplier and trusted advisor for CHCs that collectively manage nearly 40% of the patient population in centers across the US. **The NextGen® Community Health Collaborative (NCHC) provides members the ability to leverage NextGen Healthcare's vast data pool—representing the largest footprint of CHC data assembled to date.**

Going well beyond traditional quality metrics and population health management, the NCHC uses operational, financial, clinical, and health equity benchmarking to provide actionable insights to members as they design the next generation of care models for underserved US populations. A first-of-its-kind dashboard provides CHCs with easy-to-read insights to help them pinpoint operational actions to take—with a focus on social determinants of health (SDOH). By visualizing health equity and other performance measures not previously considered, CHCs can deliver better patient outcomes and lower costs of care.

It's a think tank for community health

CHC leaders struggle to gain insights that inform best practices to help improve patient health, even after starting initiatives for health equity, Adverse Childhood Experiences (ACEs), chronic care management, and expanding care service lines. Your ability to confidently measure care programs hinges on difficult, or non-existent access to systems that deliver actionable insights. We understand. That's why we founded the NextGen Community Health Collaborative.

The NCHC aggregates the largest footprint of community health data to provide a better, faster, and cost-efficient method of gaining insights to design the next generation of care models. Using operational benchmarks from peer-to-peer metrics such as no-show rates and referral patterns, we'll deliver actionable data to your fingertips—as well as use cases, grant information, research data, and a discussion forum for executive members to connect and share best practices to advance the mission of community health.

Our goal is to partner with you to advance health outcomes and lower costs for all. From data visualization solutions to our Collaborative FQHC Knowledge Forum, we've got you covered.

Early components of the NCHC's national infrastructure will include:

1. EHR-agnostic data aggregation services

2. Interoperability as a service across all suppliers who support community health organizations

3. Clinical quality reporting and benchmarks

4. Aggregated reporting into emerging health equity measures and benchmarks

5. Point-of-care services to deliver actionable insights to providers and their patients

Initial NCHC members include NextGen Healthcare clients:

Delaware Valley Community Health Center, CHC Strategies, North East Medical Services (NEMS), Presbyterian Medical Services, Health Center Controlled Network (HCCN), and OSIS as our founding HCCN.

Make a Lasting Impact Across Your Community

One, integrated solution for community health

At NextGen Healthcare, we're on a relentless pursuit to improve community health. It's no wonder why our mission statement is: *Advancing ambulatory care with innovation for healthier communities*. In fact, **NextGen Healthcare supports nearly 40% of FQHCs** that staff 10 or more clinicians.

When your community health center's EHR and practice management system fully integrate vital healthcare initiatives such as UDS, Ryan White, and Title X with seamlessly embedded health IT solutions—the whole becomes greater than the sum of each part. Clinician visits are set up for success. Revenue cycle management is easier and more effective. And your health center is ready to thrive as the healthcare marketplace evolves.

Who we are

NextGen Healthcare helps empower patients to take control of their health to improve outcomes and increase loyalty. We enable clinicians to be more productive and engaged. We drive predictable financial outcomes and ensure frictionless interoperability to promote seamless information exchanges. By providing insights to identify gaps and manage risks, we strive to better coordinate care.

NextGen Healthcare also delivers the industry's only platform that integrates behavioral health (mental health and addiction), primary care, oral health, and human services (foster care and intellectual/developmental disabilities) data on one software solution—thus enabling community health center's to seamlessly exchange data and coordinate across multiple specialties.

Why NextGen Healthcare

- *Many of our FQHCs achieve the highest level of HRSA badges—Health Center Quality Leaders*

- *Leader and sponsor of NACHC, state PCAs, and regional HCCNs*

- *Achievement of Best in KLAS EHR and Practice Management core system*

- *Highly configurable and integrated workflows across 26+ clinical specialties*

- *Proven results for health facilities exploring and implementing value-based care*

- *Whole-person care solution supporting behavioral health (mental health and addiction), primary care, oral health, and human services (IDD and foster care)*

- *Support the full continuum of care, including residential and complex behavioral health organizations*

- *20+ years' experience in the community health, integrated care, and behavioral health marketplace*

- *World-leading interoperability platform (MIRTH) to foster data sharing for the purpose of better care coordination across healthcare ecosystems—and to improve population health management*

- *Plug and play APIs to support third-party integration, as well as managed services (SaaS/Cloud)*

Community health organizations leverage NextGen Healthcare technology solutions to improve care coordination and clinical outcomes, reduce administrative burden and errors, improve financial health, and expand patient access and engagement.

With NextGen Healthcare technology you can:

1. Report with autonomy and meet federal HRSA, CMS, and state data reporting requirements

2. Increase efficiency and mobile crisis team outreach by documenting on smartphones or tablets

3. Facilitate better care coordination with streamlined interoperability and analytics-driven physical, behavioral, and oral health workflows

4. Simplify care with one solution for behavioral health (mental health and addiction), primary care, oral health, and human services (IDD and foster care)

5. Maximize financial performance and capture revenue at the lowest cost

6. Save valuable time, build consumer engagement, and retain client loyalty with a patient portal

7. Identify high-risk, high-cost patients and clients with population health management

8. Focus on your mission, not your IT platform

Solutions Overview:

- *Electronic Health Record (EHR)*
- *Practice Management*
- *Behavioral Health Suite*
- *Electronic Dental Record (EDR)*
- *Revenue Cycle Management (RCM)*
- *Population Health Management*
- *Patient Experience (Portal, Pay, Surveys, Kiosk, PSS)*
- *Health Information Exchange (HIE)*
- *FQHC Benchmarking*
- *Managed Cloud Services*
- *Mobile Solutions*
- *Consulting Services*
- *Telemedicine*
- *Multi-Specialty, Specialty Focused Content*
- *Therapy Content*
- *Application Programing Interface (API)*

NextGen Healthcare Chosen by Oak Orchard Health to Enable Whole Person Care

Large NY-based Federally Qualified Health Center adopts integrated platform to streamline operations and expand access to its diverse patient population

ATLANTA--(BUSINESS WIRE)--Sep. 28, 2022-- NextGen Healthcare, Inc. (Nasdaq: NXGN), a leading provider of innovative, cloud-based healthcare technology solutions, today announced that Oak Orchard Health, a federally qualified health center (FQHC) based in Brockport, New York, has chosen **NextGen® Enterprise** as its electronic health record (EHR) and Practice Management (PM) solution. Serving over 30,000 patients at 12 locations, the FQHC provides comprehensive care to local families and the farming community. The organization will utilize a full suite of NextGen Healthcare solutions including **NextGen Virtual Visits™**, **NextGen Mobile**, **NextGen® Patient Experience Platform**, **NextGen® Population Health** and electronic dental records – all managed in the NextGen Secure Cloud powered by Amazon Web Services.

Oak Orchard Health chose award-winning NextGen Enterprise to facilitate integrated care in a streamlined provider workflow and to offer its patients a user-friendly interface. The health center also sought to deploy a cohesive and scalable solution that could help improve organizational efficiencies, boost cross-functional communication, and automate processes. Oak Orchard Health will be leveraging NextGen Healthcare's advanced services model designed to help FQHCs focus on providing quality patient care, eliminating technology burden and increasing provider satisfaction.

NextGen Healthcare is a leading technology partner and trusted advisor for FQHCs that collectively manage nearly 40% of the patient population in centers across the U.S. Additionally, in November 2021, the company announced the launch of NextGen® Community Health Collaborative (NCHC), a first-of-its-kind national initiative to offer data benchmarking, comparative analytics and reporting services, plus a forum for members to connect and share best practices to advance the mission of community health.

"For decades, NextGen Healthcare has worked with FQHCs across the country, allowing us to develop a deep understanding of their needs as well as the challenges these organizations face," said Mike Hofmeister, vice president, primary care market solutions at NextGen Healthcare. "Our integrated platform empowers clinicians by offering insights at the point of care, enabling FQHCs to deliver whole-person care, often to some of the most vulnerable people in our community."

"Oak Orchard Health continues to lead the path toward an integrated delivery model for its patients and team members. NextGen Healthcare will assist with operating a single integrated Electronic Health Record platform for the delivery of care," said Karen Kinter, interim chief executive officer, Oak Orchard Health.

To learn more about NextGen Enterprise, visit **nextgen.com**. For insight into the challenges facing FQHCs, read this **independent study** conducted by Porter Research and commissioned by NextGen Healthcare.

About Oak Orchard Health

Originally founded in 1973, Oak Orchard Health has grown from a migrant health project into an integrated health center with multiple locations providing health care services including primary care, pediatric care, vision care, dental care, behavioral health, as well as nutrition and outreach services for everyone located in the communities they serve. Oak Orchard Health is a recognized patient-centered medical home and 501(c) nonprofit Federally Qualified Health Center (FQHC) located in the towns of Albion, Alexander, Batavia, Brockport, Corfu, Hornell, Lyndonville, Medina and Warsaw, New York.

About NextGen Healthcare, Inc.

NextGen Healthcare, Inc. (Nasdaq: NXGN) is a leading provider of ambulatory-focused technology solutions. We are empowering the transformation of ambulatory care—partnering with medical, behavioral and dental providers in their journey to value-based care to make healthcare better for everyone. We go beyond EHR and PM. Our integrated solutions help increase clinical productivity, enrich the patient experience, and ensure healthy financial outcomes. We believe in better. Learn more at **nextgen.com**, and follow us on **Facebook**, **Twitter**, **LinkedIn**, **YouTube** and **Instagram**.

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NextGen Enterprise Chosen by Morris Heights Health Center

Federally Qualified Health Center Aims to Enable Better Outcomes by Harnessing Clinical Insights

ATLANTA--(BUSINESS WIRE)--May 24, 2022-- NextGen Healthcare, Inc. (Nasdaq: NXGN), a leading provider of innovative, cloud-based healthcare technology solutions, today announced that Morris Heights Health Center (MHHC), a leading New York-based Federally Qualified Health Center (FQHC), has selected **NextGen® Enterprise** Electronic Health Records (EHR) and Practice Management (PM) solutions to better serve its rapidly growing community.

MHHC and its more than 120 healthcare providers deliver care and treatment to the most underserved populations throughout New York. MHHC provides primary, specialty, dental, behavioral health and social services across its health center locations. The multi-site health center chose NextGen Enterprise to easily exchange patient medical records and deliver comprehensive care to its 57,000-plus patients, while also gaining valuable data-driven insights to improve clinical decision-making. Such capabilities are critical to MHHC as the FQHC opens its newest health center in Brooklyn, New York, in summer 2022.

Mari G. Millet, MHHC president and chief executive officer, said, "We look forward to NextGen Healthcare's partnership to help get the residents of the Bronx and beyond the care they need and deserve. We live and breathe giving health to this community; NextGen Healthcare and its solutions play an important role in measuring patient outcomes and quantifying the direct impact we're making on our patients for the better."

With plans to expand care services throughout New York City, MHHC cited integrated functionality plus action-oriented insights as key benefits of NextGen Healthcare's solutions. "Our ability to deliver quality healthcare to patients extends when we have a partner that is on top of new and evolving trends in healthcare IT solutions," said Lois J. Bookhardt-Murray, MD, MHHC chief medical officer. "We needed a solution that offers meaningful insights to support and sustain our growth. An added benefit of this fluid functionality and connectivity is that it streamlines processes for our staff and provides a better work/life balance for our doctors."

"NextGen Healthcare's vision is to enable better healthcare outcomes for all," said Srinivas (Sri) Velamoor, chief growth & strategy officer for NextGen Healthcare. "We're privileged to help FQHCs like Morris Heights Health Center provide optimal care as they expand to include more underserved New York communities."

About Morris Heights Health Center

Morris Heights Health Center (MHHC) is a Federally Qualified Health Center that provides quality health care services to more than 57,000 patients in its community. Born out of the need for high-quality care in 1981, the nonprofit organization delivers a wide array of services, including primary, specialty, dental, mental health, educational and social services throughout its convenient locations in the Bronx borough of New York City. MHHC is funded by federal, state and foundation grants, as well as private and corporate donors. For more information, go to **mhhc.org**, and follow us on **Facebook**, **Twitter**, **LinkedIn** and **Instagram**.

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We'll take care of the technology so you can focus on the health of your community.

BELIEVE IN BETTER.®

Contact us at **855-510-6398** or **results@nextgen.com**

nextgen® healthcare